

All ports on the access switch are offline



Overview

Solid LED but offline = could be stuck mid-boot or can't reach controller. Make sure the device is getting power and try a reboot. The switch port might. If your UniFi Access devices (e., Access Control Hub or Access Reader) are constantly or intermittently offline, follow the steps below sequentially to diagnose and resolve the issue. Update your UniFi OS, Access application, and Access devices to the latest versions for the newest features and. A switch failure can result from several issues, including: Power Supply Issues – Switch not powering on or experiencing power fluctuations. Faulty Ports or Cables – Damaged Ethernet cables or non-functional ports. If the controller doesn't hear back within a certain window, usually 1 to 2 minutes, it marks the device as offline. FW is not blocking traffic to. If you have physical access to the switch, it can save time to look at the port LEDs which give you the link status or can indicate an error condition (if red or orange).



Article Content

Jul 19, 2026

Device showing offline in UniFi? here's what it actually means

Seeing a UniFi device marked "Offline" doesn't always mean it's dead. Usually points to power, network, or controller communication

Feb 14, 2026

Troubleshooting Common Issues with Switchport Mode Access

Switchport mode access is essential for configuring network devices in environments where end devices (e.g.,

Oct 27, 2025

3850 switch --> certain ports not working

Hi, We recently changed 2 of our 6 distribution switches from a WS-C3560E-12D-E to a WS-C3850-48XS. Nothing

Mar 07, 2026

Troubleshooting LAN Switching Environments

The sections in this chapter describe common LAN switch features and offer solutions to some of the most

Apr 20, 2026

Cisco MDS 9000 Family Troubleshooting Guide, Release 3.x ...

This chapter describes how to identify and resolve problems that can occur with ports in the Cisco MDS 9000 Family of multilayer

Apr 01, 2026

VLAN Configuration Commands Step by Step Explained

Since all three switches have PCs in these VLANs, run the above commands on all switches. After creating VLANs,

Jan 18, 2026

Port on switch down/down (notconnect)

Hi, I have a switch in site A that is connected to the core network PE router (managed by a different team) by a Cat6

Nov 23, 2025

Port Configuration - Two Byte Blog

In this section we'll walk through configuring a number of common port types. Tips
Access Port Access Port w/ Voice VLAN Trunk

Dec 18, 2025

Switch Port Configuration and Troubleshooting

When all ports on all switches are in forwarding or blocking states, the network is converged. When the network is not

Nov 06, 2025

ts_port.fm

Troubleshooting Ports This chapter describes how to identify and resolve problems that can occur with ports in the Cisco MDS 9000

Apr 24, 2026

1930 Switch shows offline even when APs connected to switch show

I have the same issue today with a 1930 10 port PoE switch. Can't recommend to reboot the affected device, since

Jul 07, 2026

Troubleshooting UniFi Access Device Offline Issue

Troubleshooting UniFi Access Device Offline Issue If your UniFi Access devices (e.g., Access Control Hub or Access Reader) are

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Cisco CLI Switch Command Cheat Sheet for 2025

A Cisco CLI switch command cheat sheet is therefore a valuable reference. It provides quick access to commonly

Mar 26, 2026

My devices are showing offline, however they are actually working

My devices are showing offline, however they are actually working - I have internet, and many devices connected to both APs. So

Apr 29, 2026

UniFi switch port management & troubleshooting | UniHosted

Port stuck provisioning or a device that won't connect? Guide to UniFi switch port profiles, VLAN assignments, PoE control, and

Sep 10, 2025

Switch Port VLAN Assignment (Trunk & Access Ports)

Allow All (Trunk Port): By default, UniFi switch ports allow traffic from all VLANs created in UniFi. Block All (Access Port): This option

Nov 11, 2025

How I fixed my UniFi Devices intermittently showing as offline

Since upgrading to a UniFi Dream Machine (UDM) Pro I've had a problem with some of my UniFi devices showing as

Mar 03, 2026

Configuring access & trunk ports

This article describes how to configure access and trunk ports on a Cisco switch. How to verify the commands is also shown in the

Oct 06, 2025

AP are offline but show connected at port on switch

I have added 4 MR36 APs to our small network. They show as offline but I can see them connected and powered on at

May 30, 2026

Troubleshooting UniFi Access Device Offline Issue

If your UniFi Access devices (e.g., Access Control Hub or Access Reader) are constantly or intermittently offline, follow the steps

Oct 06, 2025

Network Switch Troubleshooting Guide: Common Problems and

If the entire switch is unresponsive, or multiple ports across different modules fail simultaneously, and the issue

Feb 18, 2026

SAN24B-6 (8960-F24) switch ports offline

The switch boots into an Offline (Persistent) state, which disables all ports and prevents normal traffic flow. Because

Nov 21, 2025

Strange network switch related (?) problem that knocks all connected ...

In my office, I have a basic 6-port switch connected to the wall. In the computer room, that port is connected to another

Oct 10, 2025

Strange network switch related (?) problem that knocks all connected ...

Sometimes, when I come in in the morning and connect devices, I lose all network connectivity on all devices

Nov 09, 2025

Re: AP are offline but show connected at port on switch

The ports on switch are configured as trunk or access? Have you tested with another device connected on these ports?

Feb 04, 2026

How to Configure Access Ports on Cisco Switch Packet Tracer

Access ports play a crucial role in connecting end devices to a specific VLAN within a switch. In this article, I will show

Sep 01, 2025

Catalyst 4500 Series Software Configuration Guide, 7.5

You can display summary or detailed information on the switch ports using the show port command. To display summary information

Sep 29, 2025

Re: AP are offline but show connected at port on switch

We found multiple DHCP servers as available. Blocked 2 of them and the APs and other devices we're successfully

Jul 08, 2026

Fix Network Switch Failure: Step-by-Step Guide

Whether using a managed or unmanaged switch, diagnosing and fixing switch failures requires a structured approach. This guide will

Oct 29, 2025

vSZ controller shows all AP's offline

Hi Vineet So thanx for all the assistance you offered thus far. But we found our problem concerning the AP's showing

Sep 28, 2025

Troubleshoot Switch Port and Interface Problems

All of these protocols can be disabled for access ports where they are not needed, so the switch port or interface starts

Jul 23, 2026

Re: MS130-48P: All ports connected to APs are down

Check the route bridge of your switches sounds like a potential spanning tree issue. Check the uplink configuration on

Dec 10, 2025

Interface and Hardware Components Configuration Guide, Cisco IOS

You can view the summary or detailed information on the switch ports using the show interface status command. To

Contact Us

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